

SEP 23RD & 24TH

MARRIOTT RIVERWALK SAN ANTONIO, TX

AGENDA

DAY 1

BREAKFAST + REGISTRATION 7:30 AM - 8:30 AM

CONFERENCE KICK-OFF

CONFERENCE KICK-OFF 8:30 AM - 8:45 AM

WELCOME

8:45 AM - 9:00 AM

NEXUS

NEXUS 9:00 AM - 10:00 AM

HAPPOMETER

10:00 AM - 10:30 AM

BREAK 10:30 AM - 10:45 AM

(GLOBAL PAYMENTS) 10:45 AM - 11:05 AM

PARTNER PRESENTATION

DINING RESERVATIONS 11:05 AM - 12:00 PM

LUNCH 12:00 PM - 1:00 PM

> F&B OPS 1:00 PM - 2:00 PM

NS ANALYTICS

2:00 PM - 2:30 PM

NS REPORTING TIPS & TRICKS

BREAK 3:00 PM - 3:15 PM

3:00 PM - 3:15 PM

2:30 PM - 3:00 PM

PARTNER PRESENTATION (EDENRED | PAY)

3:15 PM - 3:35 PM

ATHLETIC OPERATIONS

3:35 PM - 4:35 PM SPA

4:35 PM - 5:00 PM

BREAKFAST

DAY 2

8:00 AM - 8:30 AM

8:30 AM - 9:30 AM

MRED ENCACE

MEMBER ENGAGEMENT 9:30 AM - 10:30 AM

> BREAK 10:30 AM - 10:45 AM

BREAKOUT: ACCOUNTING TRACK 10:45 AM - 11:45 AM

BREAKOUT: DESIGN AGENCY &

SEO SERVICES 10:45 AM - 11:45 AM

LUNCH 11:45 AM - 12:30 PM

BREAKOUT: POA MANAGEMENT 12:30 PM - 2:30 PM

BREAKOUT: GOLF OPERATIONS

12:30 PM - 1:30 PM

BREAKOUT: HOTEL MANAGEMENT

12:30 PM - 1:30 PM

BREAKOUT: RETAIL OPERATIONS 1:30 PM - 2:00 PM

BREAKOUT: MARINA OPERATIONS

1:30 PM - 2:00 PM TBD

2:00 PM - 2:30 PM

2:30 PM - 3:00 PM

RAFFLES, GROUP PHOTO & CLOSING 3:00 PM - 3:30 PM

AFTER AUGUST 1ST - \$550

SINGLE ATTENDEE - \$495

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